



# LOAN SERVICING INFORMATION

## WHAT TO EXPECT

- The majority of loans will be transferred to the new servicer within 15 days after the loan funds.
- The borrower will receive a transfer notice (Goodbye Letter) from First Colony Mortgage, letting the customer know where the loan has been transferred.
- The borrower will receive a transfer notice (Welcome Letter) from the new servicer, letting the customer know where to make payments moving forward.
- If the loan is not sold transferred before the "First Payment" is due, then First Colony Mortgage will send the borrower a payment Notice with how to make the First Payment. If the borrower needs to make the first payment to First Colony, the details can be found below.

## FIRST PAYMENT INFORMATION

<b>INTERIM SERVICING PHONE NUMBER</b>	<b>877.419.5454</b>
<b>INTERIM SERVICING PAYMENT WEBSITE</b>	<b><a href="https://firstpayment.firstcolonymortgage.com">https://firstpayment.firstcolonymortgage.com</a></b>
<b>INTERIM SERVICING PAYMENT ADDRESS</b>	<b>FIRST COLONY MORTGAGE CORPORATION 2100 W. Pleasant Grove Blvd. Suite 100 Pleasant Grove, UT 84062</b>



**2100 W. Pleasant Grove Blvd.  
Suite 100  
Pleasant Grove, UT 84062  
855-463-2630 | [fcmtpo.com](http://fcmtpo.com)**

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