

LOAN SERVICING INFORMATION

WHAT TO EXPECT

- The majority of loans will be transferred to the new servicer within 15 days after the loan funds.
- The borrower will receive a transfer notice (Goodbye Letter) from First Colony Mortgage, letting the customer know where the loan has been transferred.
- The borrower will receive a transfer notice (Welcome Letter) from the new servicer, letting the customer know where to make payments moving forward.
- If the loan is not sold transferred before the "First Payment" is due, then First Colony Mortgage will send the borrower a payment Notice with how to make the First Payment. If the borrower needs to make the first payment to First Colony, the details can be found below.

FIRST PAYMENT INFORMATION

INTERIM SERVICING PHONE NUMBER 877.419.5454

INTERIM SERVICING PAYMENT WEBSITE https://firstpayment.firstcolonymortgage.com

INTERIM SERVICING PAYMENT ADDRESS FIRST COLONY MORTGAGE CORPORATION 508 WEST 800 NORTH | OREM, UT 84057

