

# Loan Servicing Information

## WHAT TO EXPECT

- The majority of loans will be transferred to the new servicer within 15 days after the loan funds.
- The borrower will receive a transfer notice (Goodbye Letter) from First Colony Mortgage, letting the customer know where the loan has been transferred.
- The borrower will receive a transfer notice (Welcome Letter) from the new servicer, letting the customer know where to make payments moving forward.
- If the loan is not sold transferred before the "First Payment" is due, then First Colony Mortgage will send the borrower a payment Notice with how to make the First Payment. If the borrower needs to make the first payment to First Colony, the details can be found below.

## FIRST PAYMENT INFORMATION

**INTERIM SERVICING PHONE NUMBER** 877.419.5454

**INTERIM SERVICING PAYMENT WEBSITE** <https://firstpayment.firstcolonymortgage.com>

**INTERIM SERVICING PAYMENT ADDRESS** FIRST COLONY MORTGAGE CORPORATION  
2100 W. PLEASANT GROVE BLVD. SUITE 100  
PLEASANT GROVE, UT 84062



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