

STEP 1: Login

- Go to <https://fuel.fcmtpo.com/login>
- Login with your credentials.

Note: For login assistance, please contact the Support Department at support@firstcolony.com.



STEP 2: Create/Price and Register Loan

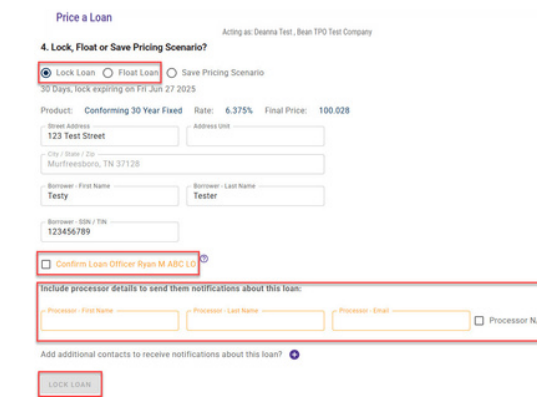
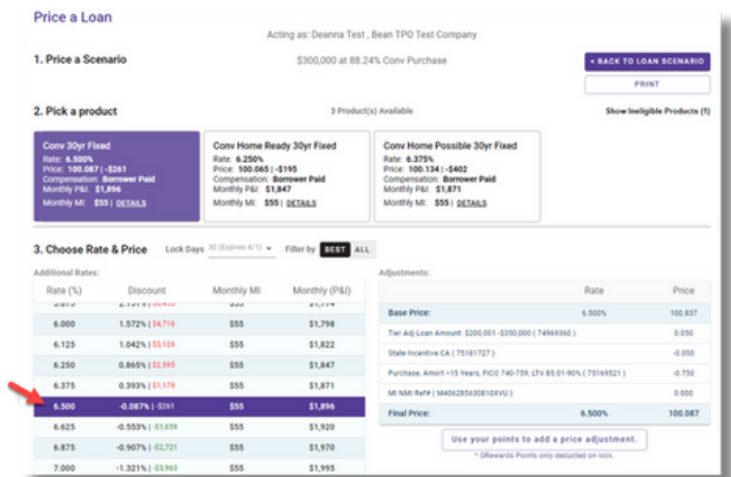
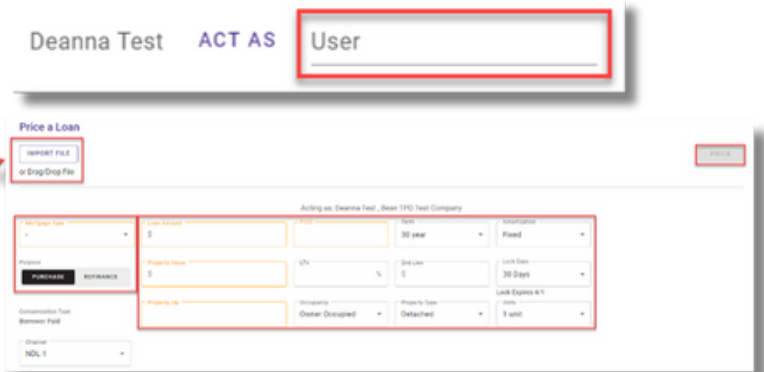
Note: To complete this step on behalf of another Originator, click on "ACT AS" at top middle of Home Page and select the Originator's name from User dropdown and proceed.

- Click on **Price a Loan** button on Home Page.
- If 1003 file is available: Import 1003 by clicking **IMPORT FILE** button or **Drag/Drop File** onto the screen.
 - Fill in applicable fields that did not auto-populate from import.
- If you do **NOT** have a 1003 file, enter loan level data in this screen including the indicated required fields.

Note: Channel Field defaults to your Company's designated channel at product level.

- Click on **PRICE** button.
- Select desired **Rate/Price**.
- To Create/Register loan, select either "**Lock Loan**" or "**Float Loan**" option.
- Loan Officer** is listed that was selected for pricing—if this is **NOT** the correct Loan Officer, go to top of screen and click "**Back to Loan Scenario**". At the top of screen, under "**Act As**," choose correct Loan Officer from the dropdown field, then click "**Price**". This ensures the loan will be put in the correct Loan Officer's name.
- Include **Processor** details to send notifications: enter Processor's name and email to ensure they receive notifications on the loan (optional).
- If there are additional contacts to add to the loan, click the + to add additional contacts.
- At bottom of screen, click **LOCK LOAN** or **FLOAT LOAN** button.

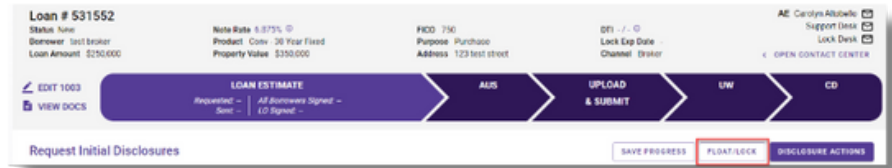
Note: Please reference **TBD Property File Submissions** section for more information on TBDs.



STEP 3: Lock a Floated Loan, Extend Lock, Re-Lock

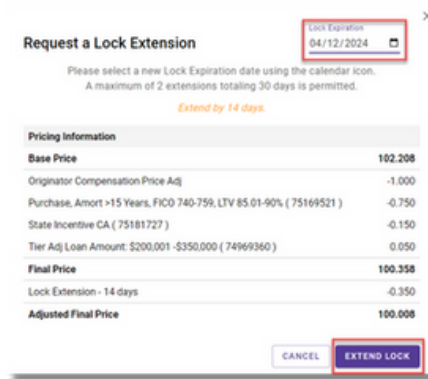
Lock a Floated Loan

- To lock a loan previously registered as a float, click on the **FLOAT/LOCK** button at top right of any screen within the loan or from the pipeline screen.



Extend Lock

- To Extend a Lock click on the **EXTEND LOCK** button that is available on every tab within the loan.
- On the pop up screen, change the **Lock Expiration Date** to see the updated Pricing Information.
- Click on **EXTEND LOCK** when complete.



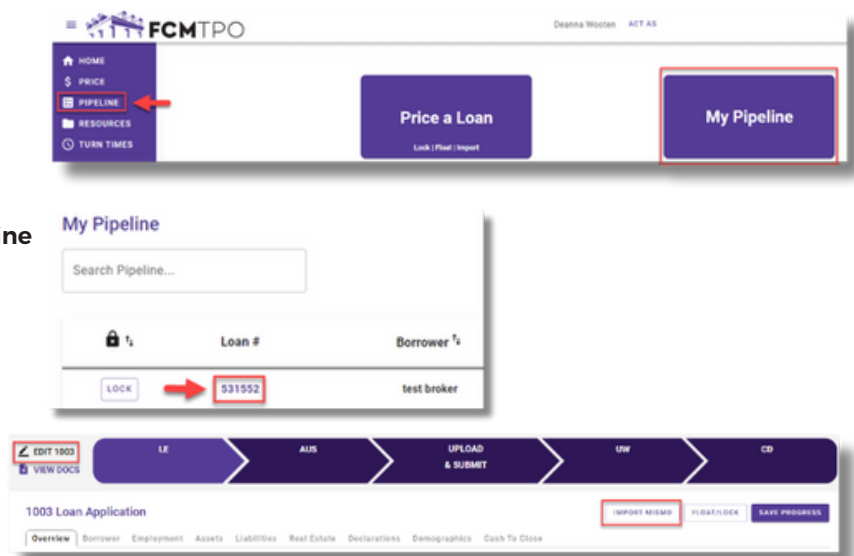
Re - Lock

- Re-Lock requests should be emailed to rates@firstcolony.com.

STEP 4: Upload 1003 Import File to Existing Loan File

Skip this step if loan was created by 1003 Import method in STEP 2.

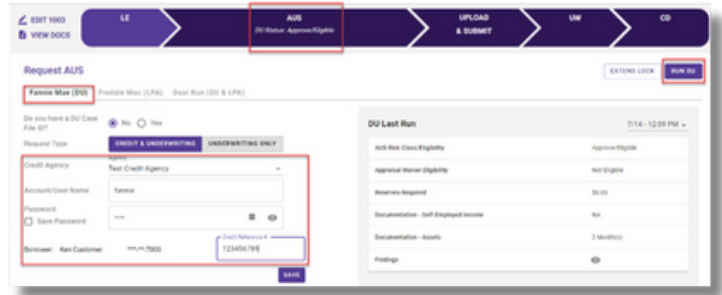
- Click on **Pipeline** from left side menu or **My Pipeline** from Home Page.
- Click on **Loan #** from My Pipeline screen.
- Click on **Edit 1003** and click on **IMPORT MISMO** button to import.



STEP 5: Automated Underwriting

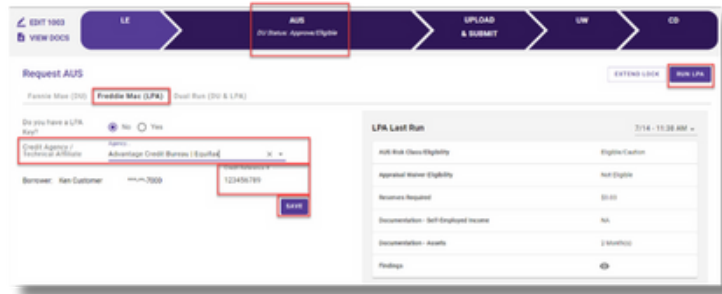
Desktop Underwriting (DU)

- Click on **Fannie Mae (DU)** tab.
 - If associating an existing Case File ID:
 - o Click on **Yes to Do you have a Case File ID?**
 - o Enter the **DU Case File ID.**
 - o Click on the **Run DU** button to submit.
 - If running DU:
 - o Enter the **Credit Agency, Account/User Name, and Password.**
 - o Enter the **Credit Reference #** for the borrower(s).
 - o Click on **Save.**
 - o Click on the **Run DU** button to submit.



Loan Prospector (LPA)

- Click on **Freddie Mac (LPA)** tab.
 - If associating an existing LPA Key:
 - o Click on **Yes to Do you have a LPA Key?**
 - o Enter the **LPA Key.**
 - o Click on the **Retrieve LPA** button to submit.
 - If running LPA:
 - o Enter the **Credit Agency/Technical Affiliate.**
 - o Enter the **Credit Reference #** for the borrower(s).
 - o Click on **Save.**
 - o Click on the **Run LPA** button to submit.



Dual Run (DU & LPA)

- Click on **Dual Run (DU & LPA)** tab.

Note: To use the Dual Run feature in FCM FUEL, you can import your DU or LPA findings if you have either, or you can run directly through the site.

- If associating an LPA Key and/or DU Case File ID:
 - o If you have a Case File ID, click on **Yes to Do you have a DU Case File ID?**
 - o Enter the **DU Case File ID.**

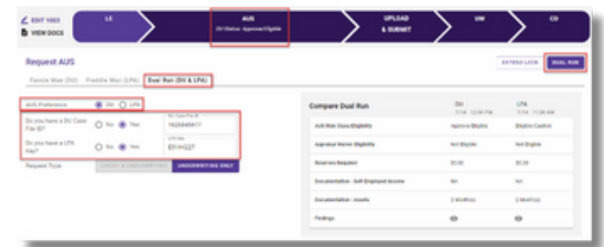
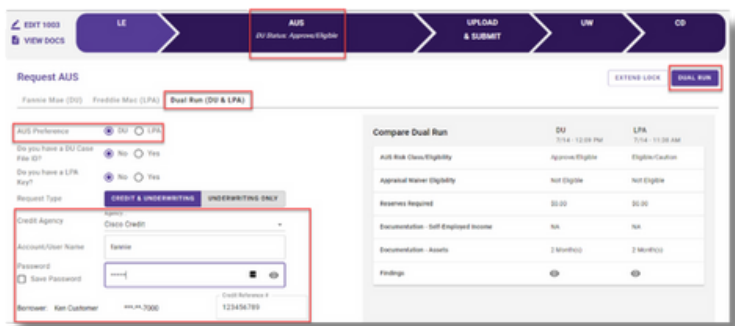
NOTE: You do not need a DU Case File ID to use the Dual Run feature.

- o If you have a LPA Key, click on **Yes to Do you have a LPA Key?**
- o Enter the **LPA Key.**

NOTE: You do not need a LPA Key to use the Dual Run feature.

- o Click on **Dual Run** to submit.

- If not associating an LPA Key and/or DU Case File ID:
 - o Enter the **Credit Agency.**
 - o Enter the **Credit Reference #** for the borrower(s).
 - o Click on the **Dual Run** button to submit.

	DU	LPA
AUS Risk Class Eligibility	Approve/Eligible	Eligible/Qualified
Approval Waiver Eligibility	Not Eligible	Not Eligible
Reserves Required	\$0.00	\$0.00
Documentation - Self Employed Income	NA	NA
Documentation - Assets	2 Month(s)	2 Month(s)
Findings		

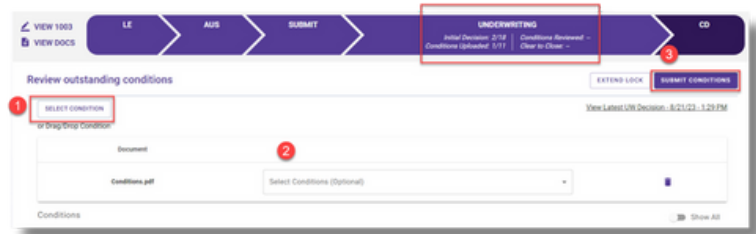
STEP 6: Upload Loan Package – Submit to UW

- Go to **UPLOAD & SUBMIT** tab in Loan Tracker.
- Click on **SELECT DOCUMENT** button or **Drag/Drop File** to upload Loan Submission Package.
- Click on **SUBMIT TO LENDER** button to submit loan.



STEP 7: Underwriting Approval & Uploading Conditions

- To view conditions, go to **UNDERWRITING (UW)** tab in Loan Tracker.
- Outstanding conditions are listed on this screen.
- To review cleared conditions, click the “**Show All**” button.
- Click on **SELECT CONDITION** button or **Drag/Drop File** to upload conditions.
- To associate a condition to a specific document, select the condition(s) from the drop down.
- Click **SUBMIT CONDITIONS** button to submit.



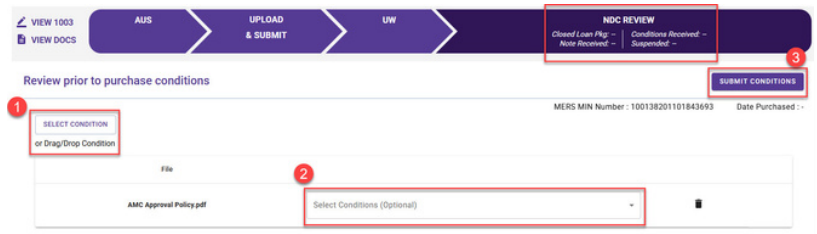
STEP 8: Funding Loan

NDC2/NDC3 Correspondent prepares the closing documents after FCM TPO issues the Clear to Close/Final Approval. After the loan has closed:

- Go to **NDC REVIEW** tab in Loan Tracker.
- Click on **SELECT CONDITION** button or **Drag/Drop File** to upload Closed Loan Package.

Note: Use stacking order per “NDC2/NDC3 Loan Delivery Transmittal” form.

- Click **SUBMIT CONDITIONS** button to submit.
- Prior to Funding (PTF) conditions will be displayed in Funding screen.
- Click on **SELECT CONDITION** button or **Drag/Drop File**.
 - To associate a condition to a specific document select the condition(s) from the dropdown . Click **SUBMIT CONDITIONS** button to submit PTF conditions .



TBD Property File Submissions

- Register loan as **FLOAT**.
- Include printed 1003 with address as TBD and anticipated City, State, and Zip in loan submission package.

Note: 1003 must be dated for when borrower first sought TBD approval.

When a sales contract has been executed, the following are required:

- **Sales contract:** Upload as a **Condition** on the Underwriting tab. Initial
- **Disclosures:** Upload as a **Condition** on the Underwriting tab.

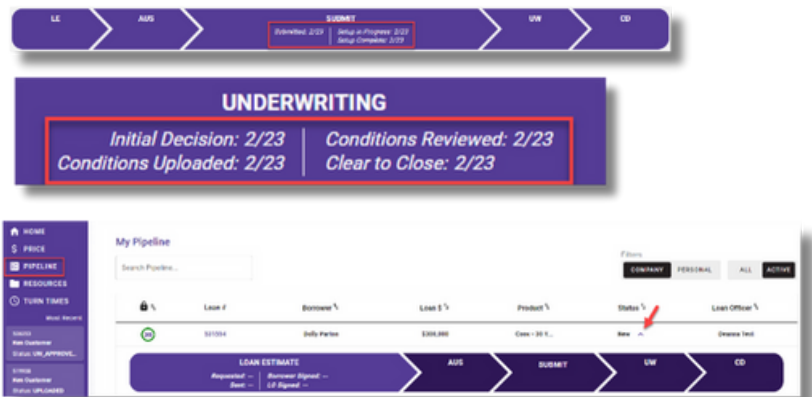
Note: Disclosures must be dated within 3 business days from the date the Sales Contract was disclosed to the borrower, either verbally or in writing.

- **Edit the Property Address:** Contact the Support desk at support@firstcolony.com to change the TBD address to a physical address.
- **Lock:** Once the above steps have been completed, click on the lock button from the loan in the Pipeline to lock the loan.

Important Tips

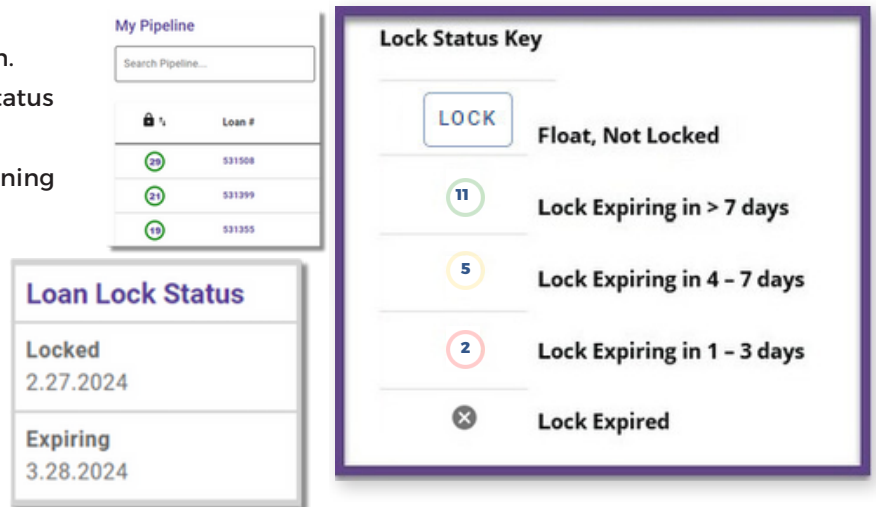
Loan Tracker

- Important dates for loan level events are displayed in the Loan Tracker.
 - Two easy ways to access:
 - #1: Loan Tracker within loan – click on applicable tab to view progress; or
 - #2: Click on **PIPELINE** from left side menu, click on arrow in **Loan Status** column to view Loan Tracker.



Lock Status

- Lock Status is available in the pipeline screen.
- Click on the color-coded circle in the Lock Status column to view Lock and Expiration Dates.
- The number in the circle indicates the remaining number of days until the lock expires.



Scenarios (Pricing & Underwriting)

Pricing and Underwriting scenarios can be saved.

To create a **PRICING SCENARIO**, click **Price a Loan** button or **Create** in Scenarios section on Home Page.

- Enter loan level data and click **PRICE** button.
- Select **“Save Pricing Scenario”** option, name it, and click **SAVE PRICING SCENARIO** button.

To access saved Pricing Scenarios, go to Home Page, and click on **“Pricing Scenarios”** tab under Scenarios.

Click **GET PRICING** to view current pricing of each saved Scenario

4. Lock, Float or Save Pricing Scenario?

Lock Loan
 Float Loan
 Save Pricing Scenario

To save your pricing scenario, give it a name and click **SAVE PRICING SCENARIO**

Scenario Name
Conventional Fixed

SAVE PRICING SCENARIO

Price a Loan
Lock | Float | Import

My Pipeline

Scenarios **CREATE**

What's New

Scenario	Last Run	Details	
John Black2	February 14, 2025	\$206,250 at 75% Conv Purcha...	GET PRICING
John Black	February 14, 2025	\$206,250 at 75% Conv Purcha...	GET PRICING
Test Scenario	July 6, 2024	\$500,000 at 83.33% Conv Pur...	GET PRICING
nectar	March 12, 2024	\$850,000 at 85% Non-QM Pur...	GET PRICING
John Smith	March 11, 2024	\$250,000 Conv Purchase	GET PRICING

To create an **UNDERWRITING SCENARIO** (currently only available on Non-QM products), click **Price a Loan** button, or **Create** in **Scenarios** section on Home Page.

1. Enter Non QM loan level data and click **UW SCENARIO** button
2. Select request reason type
3. Provide additional information pertaining to your borrower, and click **NEXT**
4. Upload supporting documents
5. Click **CREATE UW SCENARIO**

Create an Underwriting Scenario

1. Scenario Information \$250,000 at 71.43% Non-QM Purchase **BACK TO LOAN SCENARIO**

2. Select a request reason Bank Statement Calc Request

3. Provide additional information

Scenario Name: Please give this scenario a name

Documentation Type: [Dropdown]

Expected Expense Factor: 50%

Percent of Ownership: [Dropdown]

Borrower First Name: [Text]

Borrower Last Name: [Text]

Self Employed: Yes

Year Self Employed: [Text]

Notes to Underwriter: Please provide additional details about your request.

NEXT

Create an Underwriting Scenario

1. Scenario Information \$250,000 at 71.43% Non-QM Purchase **BACK TO LOAN SCENARIO**

2. Select a request reason Bank Statement Calc Request

3. Provide additional information

4. Upload documents (Required)

Please select a document to upload or drag/drop files. Doc upload required for selected product.

Drop files here or **SELECT FILES**

CREATE UW SCENARIO

Price a Loan
Lock | Float | Import

My Pipeline

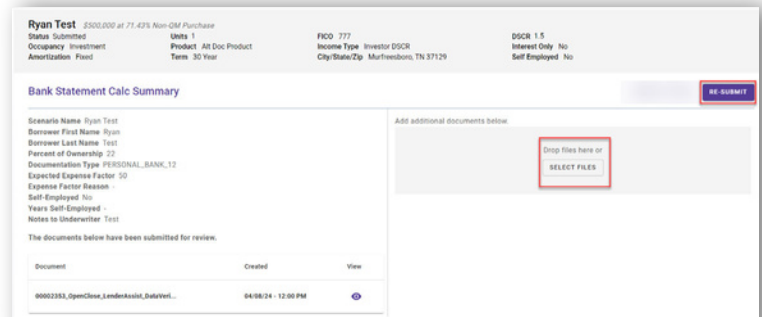
Scenarios **CREATE**

What's New

Scenario	Last Run	Details	
Test	February 3, 2025	\$100,000 at 50% Non-QM Purchase	VIEW
Test	January 30, 2025	\$100,000 at 40% Non-QM Purchase	VIEW
Test	November 25, 2024	\$200,000 at 50% Non-QM Purchase	VIEW
Test Scenario	March 14, 2024	\$250,000 at 71.43% Non-QM Purch...	VIEW

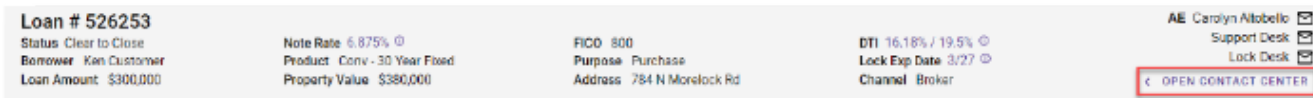
To access saved Underwriting Scenarios, go to Home Page, and click on “Underwriting Scenarios” tab under Scenarios.

- Scenario will be reviewed by Underwriting Scenario Team
- Underwriting response will be sent to Loan Officer from scenarios@firstcolony.com
- Click “View” on Scenario (from home screen) to add additional documentation, if needed



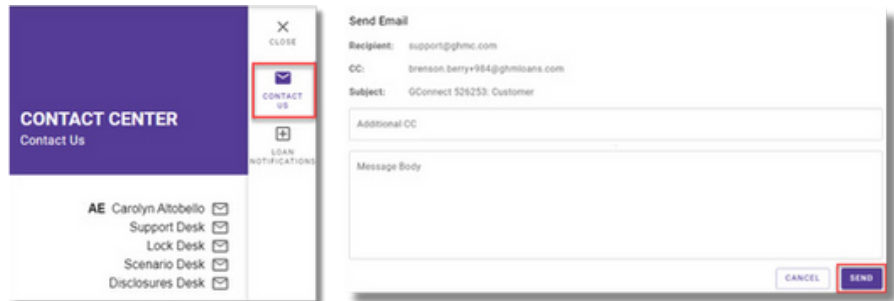
FCM TPO Contacts and Loan Notifications

- Click on **Open Contact Center** to expand the Contact Center.



- To email a FCM TPO Contact, from the Contact Center, click on **CONTACT US**.
 - Click on the contact’s name to email.
 - FCM TPO Account Executive is automatically cc’d.
 - Type message and click on **SEND**.

Note: A copy of the email will also be sent to the email associated with the user’s login for their record.



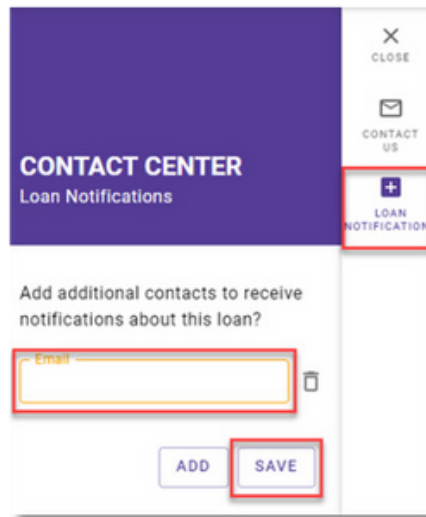
- To set up Loan Level Notifications, click on **LOAN NOTIFICATIONS**.

Note: Loan Notifications need to be set up on each loan. This is at the loan level.

- Click on **ADD**.
- Enter **Email** of recipient to receive Loan Level Notifications.

Note: You can add up to 10 recipients. Click ADD to enter multiple email addresses.

- Click **SAVE**.



Other Helpful Contacts and Information

- **Scenario Questions:** scenarios@firstcolony.com
(Please include program type in the subject line)
- **NDC2/NDC3 Correspondent Questions:** correspondenthelp@firstcolony.com
- **Support Department:** support@firstcolony.com
- **Lock Desk:** lockdesk@firstcolony.com
- **FHA Case Number Ordering:**
- **FHA Case Numbers are ordered at the time of Initial Disclosure request.**
 - The FHA Case Number can be found within the loan in the below locations:
 - **Edit 1003** - Government tab
 - **View Docs** - Government Folders
- Contact fhacasenumbers@firstcolony.com for questions regarding FHA Case Numbers.

Contact Information

OPERATION CENTER HEADQUARTERS
2100 W. Pleasant Grove Blvd. Suite 100
Pleasant Grove, UT 84062

Phone: 855-463-2630

Support: 877-449-1827

MORTGAGEE CLAUSES IN CORRESPONDENT'S NAME AND ADDRESS

Lender ID Numbers:
FHA: 5222209998
VA: 9750740000

Fees:

NDC2 Corr Purchase Fee:	\$895
NDC3 Corr Purchase Fee:	\$795
Streamline Purchase Fee:	\$695
Flood Cert:	\$8
Tax Service Fee:	\$70
Attorney Review Fee -TX	\$225

01/21/26