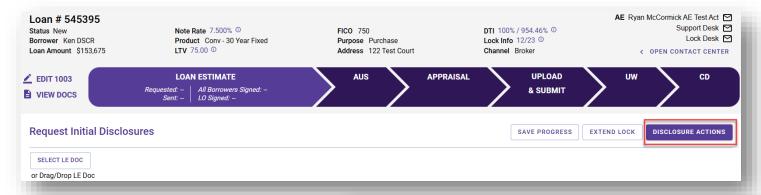


How to Request, E-Sign and View Initial Disclosures -ICE

The following instructions are how a **Broker** will request the initial disclosures package and electronically sign their disclosures.

Submit Request to FCM TPO through FCM FUEL.

- Click on Loan Estimate tab on the Loan Tracker.
- When you are ready to request the Loan Estimate, click the Disclosure Actions button.



Access the Initial Disclosures Portal.

- Once initial disclosures have been requested, an email is sent to the Loan Officer on loan from an @fcmtpo.com email address titled "Important Task for your Mortgage Disclosures".
- Click on Click here to sign the documents.





801-226-7456 | fcmtpo.com

Logging In:

You will be directed to:

https://firstcolony.encompasstpoconnect.com/

Click on Click here to Log In.



First Time Sign-on:

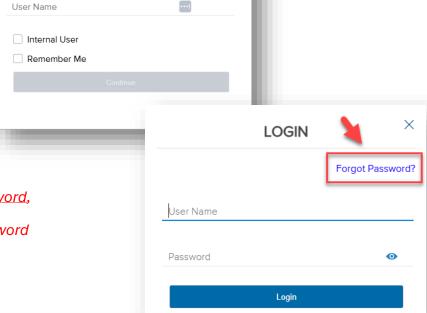
Type in User Name (email address) and click Continue.

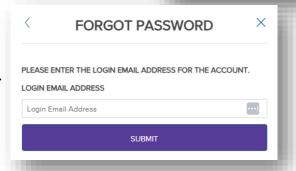
Do not click any boxes.

From next pop up, Click Forgot Password

NOTE: If you have already reset your password, type in user name (email address) & password and click Login. Next step is on page 4.

On Forgot Password pop up,
type in **Email Address** and click **Submit**.

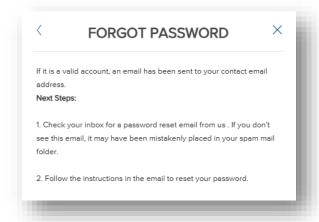




LOGIN



Forgot Password message pops up letting you know an email will be sent to you with password reset information if you have typed in the correct email address.



Password Reset Email

You will receive an email from esign.setup@fcmtpo.com with password reset instructions.

If you do not receive an email, contact support@fcmtpo.com for assistance.



From the email, click on **Click here to access**

your account.

Type in Email address, and new password twice,
Then click **Reset Password**.

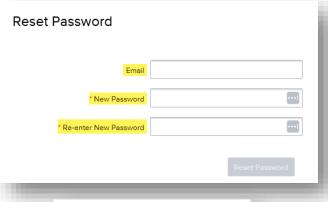
Password Requirements:

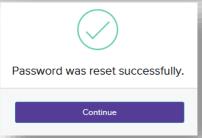
12 Characters containing at least:

1 Upper Case, 1 Lower Case, and 1 Special Character

Once your password has been reset, a pop up will appear

That the password was reset successfully.



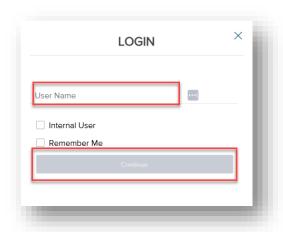


You will then be prompted to login.

Type in User Name (email address) and click Continue.

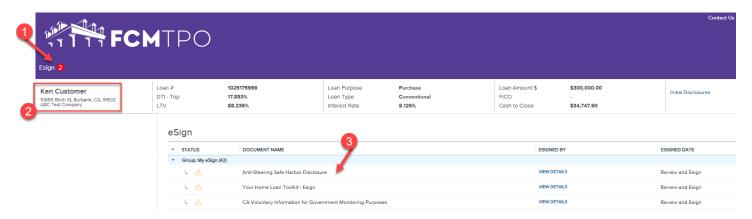
You are now logged in, and can continue with the e-signing

Process. Please save your ICE password.



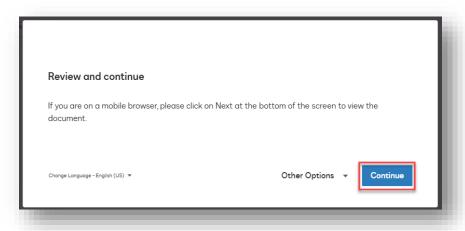
To e-sign Initial Disclosures:

You will be brought to the Esign screen with loan documents to e-sign. If there are multiple borrowers to e-sign for, the number of applications will be indicated at the top left by Esign in a red circle.

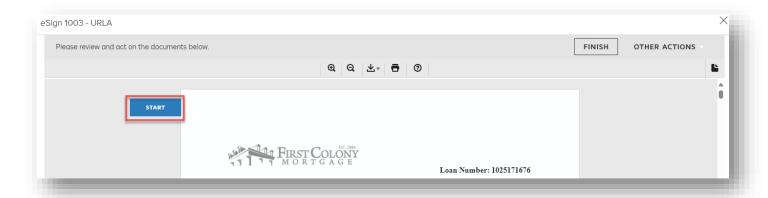


- 1. Indicates the number of applications to e-sign
- 2. Borrower Name of disclosure package to e-sign
- 3. Click anywhere on the first document to begin the e-signing process (this is the only document you will need to e-sign)

A box will pop up pertaining to **Review and continue**. Click **Continue**.

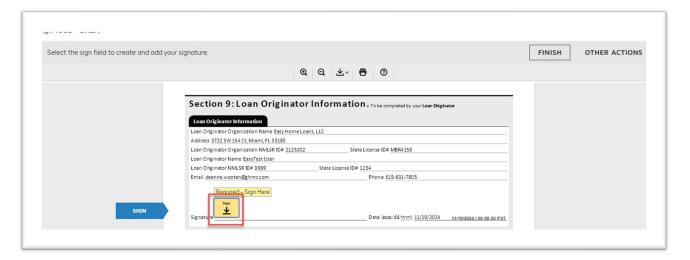


Click Start button

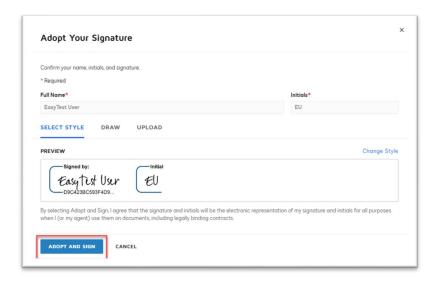


Adding Signature:

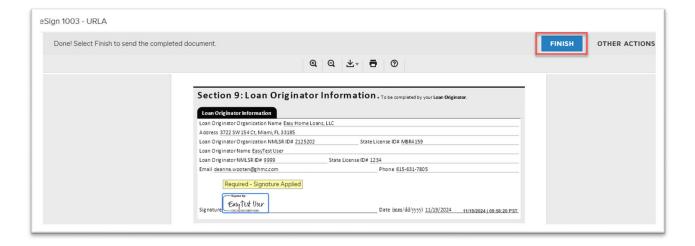
It will take you to the signature line. Click the **Sign icon**



Click Adopt and Sign button

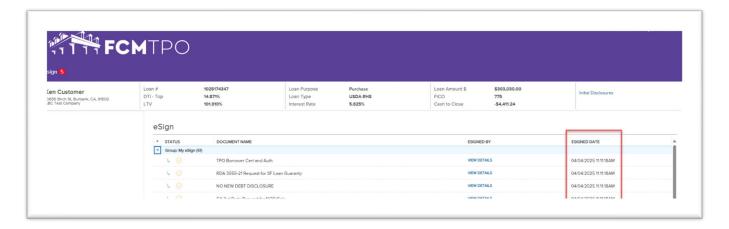


Click Finish button



It will bring you back to the main screen. To see the signed disclosures and E-SIGNED DATE on screen, click the **Refresh** button at the top of your Internet Browser.

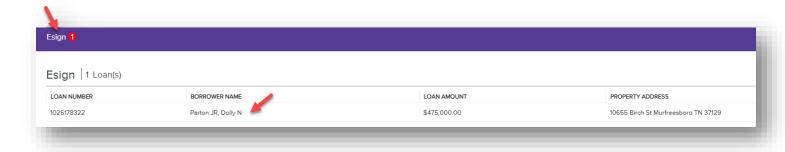
Date and Time will be reflected under **ESIGNED DATE**.



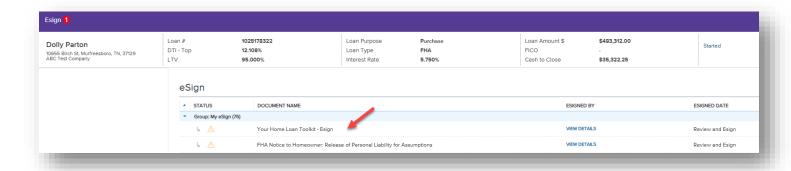
E-Signing for Additional Borrowers on Loan (separate applications)

If you have additional applications to e-sign, you will go back to the top left and click on Esign to sign your next disclosure package and repeat the process for e-signing.

Click on **Esign** at the top left, and then click on your next **borrower**

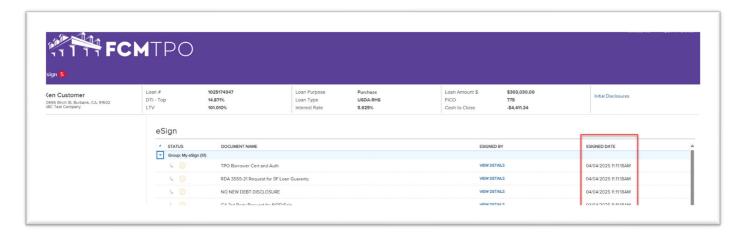


Repeat the signing process by clicking on the first document to open the application package for esignature.



It will bring you back to the main screen. To see the signed disclosures and E-SIGNED DATE on screen, click the **Refresh** button at the top of your Internet Browser.

Date and Time will be reflected under **ESIGNED DATE**.



Once you have refreshed, the red number will go away at the top left. You are now finished e-signing!



Questions regarding logging in or the e-sign process should be sent to support@fcmtpo.com.

Questions regarding the **disclosure data** should be sent to <u>disclosures@fcmtpo.com</u>.