

## IMPORTANT REMINDER BULLETIN 25 07022025

Issued to: All Channels

Date: July 2, 2025

Subject: Excessive Lock Desk Emails

This morning, a system glitch resulted in an excessive number of emails being sent from our Lock Desk. We identified and resolved the issue promptly, and no further emails are being delivered as a result of the error.

We sincerely apologize for any confusion or inconvenience this may have caused. Thank you for your patience and understanding as we worked to correct the problem.

Please contact your Account Executive should you have any questions.

We appreciate your business!