

IMPORTANT REMINDER BULLETIN 43 10212025

Issued to: All Channels

Date: October 21, 2025

Subject: AWS Outage - Resolved

Effective: Immediately

FCM TPO FUEL and Encompass have been restored to full functionality, and any issues from yesterday's AWS outage have been resolved.

If you experience any other difficulties with the portal, please let us know.

Please contact your Account Executive should you have any questions.

We appreciate your business!