



IMPORTANT REMINDER

BULLETIN 44 10292025

Issued to: All Channels

Date: October 29, 2025

Subject: System Issue – Locks Unavailable

Effective: Immediately

Due to an outage with Optimal Blue caused by a global outage related to Microsoft Azure, FCM TPO FUEL is unable to accept locks at this time. Optimal Blue's team is aware and actively working to restore service. We are closely monitoring updates from Optimal Blue and remain in direct communication with them.

We will provide additional updates as soon as more information becomes available.

Please contact your Account Executive should you have any questions.

We appreciate your business!