



IMPORTANT REMINDER

BULLETIN 45 10292025

Issued to: All Channels

Date: October 29, 2025

Subject: System Issue Resolved – Locks Now Available

Effective: Immediately

The earlier system outage impacting Optimal Blue and FCM TPO FUEL has been **resolved**, and lock functionality has been restored.

- **Agency** products are available for locking until **12:00 a.m. ET (midnight)**.
- **Non-Agency** products are available for locking until **8:00 p.m. E.T.**

Thank you for your patience while service was being restored.

Please contact your Account Executive should you have any questions.

We appreciate your business!