

# IMPORTANT REMINDER BULLETIN 55 12312025

Issued to: All Channels

Date: December 31, 2025

Subject: New Year's Holiday Schedule

As we approach the New Year's holiday, please note the following updates to FCM Staffing and Lock Desk hours.

### **FCM Staffing Hours (other than Lock Desk)**

Date	FCM Staffing Hours (other than Lock Desk)	
New Years Eve, 12/31/25	Closing at 2pm local time	
New Years Day, 1/1/26	Closed	

#### **FCM Lock Desk Staffing Hours**

Date	Lock Desk Hours	
New Years Eve, 12/31/25	6:00 AM – 3:00 PM MT	
New Years Day, 1/1/26	Closed	

#### FCM Locking & Pricing Availability

- Conventional, Government, and Non-QM Sharp Advantage loan programs locking and pricing will be available through 10pm MT, including on days when the Lock Desk is closed.
- Jumbo and Non-QM legacy Sharp (C, I, N, S, W) products— pricing will be available; however, lock availability may vary by product or investor. Refer to the table below for specifics.

## **Product Specific Lock Availability & Cutoff Times**

See the table below for product/investor specific lock availability and cutoff times.

All times shown are in Mountain Time (MT) and reflect investor lock cutoff times. For products shown as "Open," standard investor lock cutoff times apply per the Lock Policy, unless otherwise noted.

Investor/Product	12/31/25	1/1/26	1/2/26
Lux AUS	2:45 PM MT	Closed	Open
Lux I	2:45 PM MT	Closed	Open
Sharp C	Closed	Closed	Open
Sharp I	2:45 PM MT	Closed	2:45 PM MT
Sharp N	2:45 PM MT	Closed	Open
Sharp S	11:45 AM MT*	Closed	Open
Sharp W	2:45 PM MT	Closed	Open

<sup>\*</sup> Time has been updated

Please contact your Account Executive should you have any questions.

We appreciate your business!